ITLP Coaching for Performance

- **Listen with Care**
  - Concentrate
  - Ask Questions
  - Recap
  - Express Interest

- **Coaching Skills**
  - Building Relationships
  - Drawing out ideas
  - Speaking purposefully
  - Making assessments
  - Designing Practices
  - Facilitation
  - Anticipating and Resolving Breakdowns

MOR Associates, Inc., Copyright 2008