

1. Informational Report on the Student Satisfaction Survey

The Penn State Student Satisfaction survey is an ongoing effort within the Division of Student Affairs to garner feedback from undergraduate students across the University in a systematic way. Understanding students' experiences and satisfaction is important in our efforts to enrich the student experience and to make Penn State a more student-centered university. This effort provides the University with an overview and serves as a diagnostic tool to make improvements to our programs and services. The results of this survey will be discussed in various areas across the University with the goal of continuing to provide a quality experience for all students. Dr. Andrea L. Dowhower, Director of Student Affairs Research and Assessment, will present information on students' overall satisfaction with in- and out-of-class experiences, their use of and satisfaction with various student services, and their campus involvement.

The 2007 Student Satisfaction Survey results are included as Appendix I.

(See Appendix I)